Energizer®

™

CONNECT

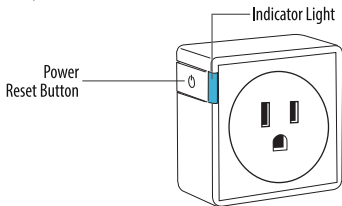# Smart Plug
with Energy Monitor

EIE3-1001/2001

QUICK
START GUIDE

V1.3

Thank you for choosing the *Energizer*® Smart Plug. This Quick Start Guide will help you with setup and installation.

Package Includes:

1 – Smart Plug
1 – Quick Start Guide

Indicator Light

Power
Reset Button

⚠️ *Note: **Energizer**® Connect devices only work on a 2.4ghz WiFi network. Please note that many home WiFi networks are set to 5.0ghz by default. (Ex: AT&T, Verizon) Please contact your Internet Service Provider for assistance with 2.4ghz network setup.*

For video tutorials, check out our YouTube channel.

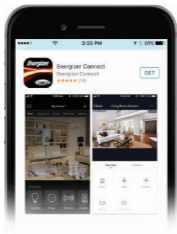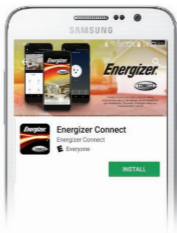Search: Energizer Connect
or Scan the QR code

1

Download the *Energizer*® Connect app from the App Store (for iPhones) or Google Play Store (for Android phones).

Before opening the app, make sure your phone is connected to the WiFi network that your Smart Plug will be placed on.

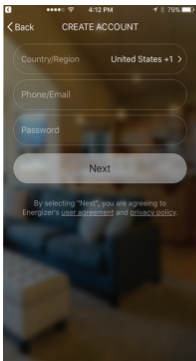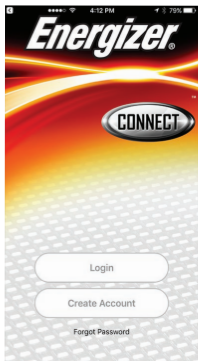**Download on the App Store**

GET IT ON Google Play

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2

Open the app and create an account by following the on-screen instructions.

Plug the Smart Plug into a wall outlet.

⚠️ *Note: The Smart Plug is not suitable for appliances that require more than 15 amps. Please check the device's electrical requirements before plugging in.*

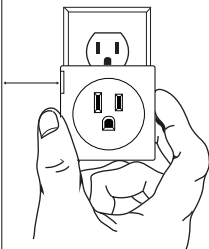| |
|---|
| Rapidly blinking **Green** EZ MODE |
| Slowly blinking **Yellow** AP MODE |

OFF: **Purple**

0~300W: **Blue**

300~600W: **Cyan**

600~900W: **Green**

900~1200W: **Yellow**

1200~1500W: **Red**

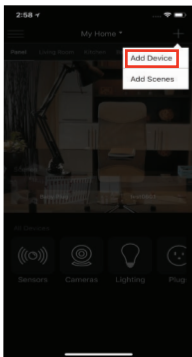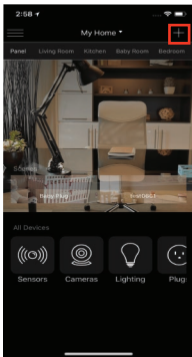1500~1800W: **Indigo**

⚠️ *Note: The indicator light on the plug should start blinking rapidly (about 4 times per second) for EZ pairing mode.*

Energizer.   CONNECT   **3**

4

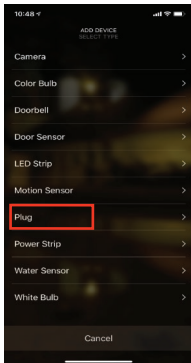After logging in, click "+" on the top right of the screen and select "Add Device".

5-6

Select "Plug". Confirm that the indicator light is rapidly blinking, then click "Next".

7
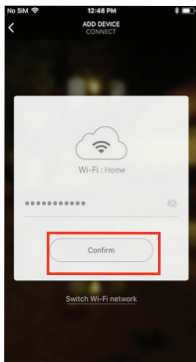
Please note this device will only connect to a 2.4ghz network. If you have previously connected to a 5.0ghz network please have your device forget the 5.0ghz network first, then connect to your 2.4ghz network.

8

Your Smart Plug will now be connected to the network. Confirm the settings for your device and then click "Finish Device Setup".
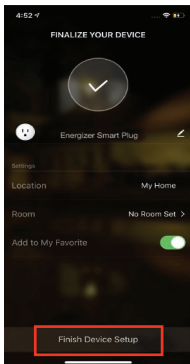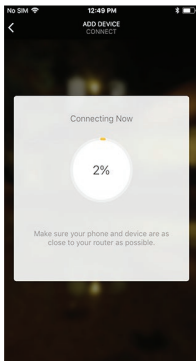
Your *Energizer*® Smart Plug is now ready to use. You can now set schedules, timers and control your Smart Plug remotely. We hope you enjoy using your *Energizer*® Smart Plug. For frequently asked questions and instruction videos, please visit our website at www.energizerconnect.com.

To enable voice access for your Smart Plug, you will need to link the *Energizer*® Connect skill with your choice of voice assistant.

1 Open your Alexa app.

2 Open the menu to search for Skills.

3 Search for & choose *Energizer*® Connect.
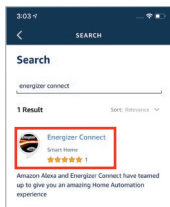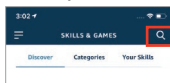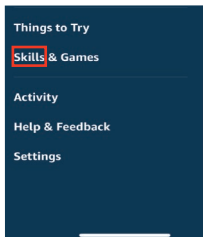
4 Authorize your account with the Alexa skill using the username and password from your *Energizer*® Connect app.

5 Using the name you assigned your plug, you can ask Alexa to turn on/off your appliances.
Ex: "Alexa, turn on bedroom fan".

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8

1 Open your Google Home app.

2 Click the "+" to add a new device

3 Click "Set up a device"
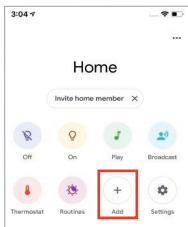
4 Click "Have something already set up?"

5 Search for & choose *Energizer*® Connect.
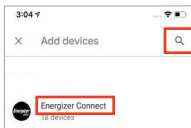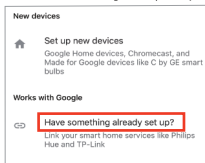
6 Authorize your account with the Google Assistant skill using the username and password from your *Energizer*® Connect app.

7 Using the name you assigned your plug, you can ask the Google Assistant to turn on/off your appliances.
Ex: "Ok Google, turn on bedroom fan".

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Troubleshooting

Please visit www.energizerconnect.com for video tutorials on your device.

If you need to reset or troubleshoot your Smart Plug, simply hold down on the power/reset button for 5-10 seconds.

Pairing Modes:
EZ mode: The device's light is rapidly blinking for easy, quick pairing setup.
AP mode: Access Point mode is a secondary setup process in which the device's indicator light is slowly blinking and requires multiple steps for pairing. Follow the on-screen step by step instructions.

Notice

FCC Compliance
This device complies with Part 15 of the FCC. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that
    to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.

RF Exposure Statement
To satisfy FCC's RF exposure requirements, a separation distance of 20 cm or more should be maintained between the antenna of this device and persons during device operation.
To ensure compliance, operations at closer than this distance is not recommended.

Warranty

Jem Connected IOT, Inc. Limited Warranty Policy for Energizer Connect Products Last Updated: June 25, 2019

This limited warranty contains important information about your rights and obligations, as well as limitations and exclusions that may apply to you.

1. WHAT THIS LIMITED WARRANTY COVERS; PERIOD OF COVERAGE Jem Connected IOT, Inc. ("Jem Connected IOT"), 32 Brunswick Ave, Edison, New Jersey, USA, warrants to the owner of the enclosed Energizer Connect-branded product contained in this box ("Product") will be free from defects in materials and workmanship for a period of one year. Notwithstanding the foregoing, the Warranty Period for a factory refurbished Product is one (1) year, even if installed by a professional. If the Product fails to conform to this Limited Warranty during the Warranty Period, Jem Connected IOT will, at its sole discretion, either (a) repair or replace any defective Product or component; with proof of purchase using original documentation. Repair or replacement may be made with a new or refurbished product or components, at Jem Connected IOT's sole discretion. If the Product or a component incorporated within it is no longer available, Jem Connected IOT may, at Jem Connected IOT's sole discretion, replace the Product with a similar product of similar function. This is your sole and exclusive remedy for breach of this Limited Warranty. Any Product that has either been repaired or replaced under this Limited Warranty will be covered by the terms of this Limited Warranty for the longer of (a) ninety (90) days from the date of delivery of the repaired Product or replacement Product, or (b) the remaining Warranty Period. This Limited Warranty is not transferable from the original purchaser to subsequent owners.

2. TOTAL SATISFACTION RETURN POLICY If you are the original purchaser of the Product and you are not satisfied with this Product for any reason, you may return it in its original condition to the retailer in compliance with the retailer's return policy.

3. WARRANTY CONDITIONS; HOW TO GET SERVICE IF YOU WANT TO CLAIM UNDER THIS LIMITED WARRANTY Before making a claim under this Limited Warranty, the owner of the Product must (a) visit energizerconnect.com/support during the Warranty Period to provide notice of your warranty claim and describe the alleged failure, and (b) comply with Jem Connected IOT (or its authorized distributor's) return shipping instructions. Jem Connected IOT will have no warranty obligations with respect to a returned Product if it determines, at its reasonable discretion after examination of the returned Product, that the Product is an Ineligible Product (defined below). Jem Connected IOT will bear all costs of return shipping to owner and will reimburse any shipping costs incurred by the owner, except with respect to any Ineligible Product or products shipped internationally, for which the owner will bear all shipping costs.

4. WHAT THIS LIMITED WARRANTY DOES NOT COVER This Limited Warranty does not cover the following (collectively "Ineligible Products"): (i) Products marked as "sample" or "Not for Sale", or sold "AS IS"; (ii) Products that have been subject to: (a) modifications, alterations, tampering, or improper maintenance or repairs; (b) handling, storage, installation, testing, or use not in accordance with any quick start guide, manual or other instructions provided by Jem Connected IOT; (c) abuse or misuse of the Product; (d) breakdowns, fluctuations, or interruptions in electric power or the telecommunications network; or (e) Acts of God, including but not limited to lightning, flood, tornado, earthquake, or hurricane; or (iii) any non-Jem Connected IOT branded hardware products, even if packaged or sold with Jem Connected IOT hardware. This Limited

Warranty does not cover consumable parts, including batteries, unless damage is due to defects in materials or workmanship of the Product, or software (even if packaged or sold with the product). Jem Connected IOT recommends that you use only authorized service providers for maintenance or repair. Unauthorized use of the Product or software can impair the Product's performance and may invalidate this Limited Warranty.

5. DISCLAIMER OF WARRANTIES Except as stated above in this limited warranty, and to the maximum extent permitted by applicable law, Jem Connected IOT disclaims all express, implied, and statutory warranties and conditions with respect to the product, including the implied warranties of merchantability and fitness for a particular purpose. To the maximum extent permitted by applicable law, Jem Connected IOT also limits the duration of any applicable implied warranties or conditions to the duration of this limited warranty.

6. LIMITATION OF DAMAGES In addition to the above warranty disclaimers, in no event will Jem Connected IOT be liable for any consequential, incidental, exemplary, or special damages, including any damages for lost data or lost profits, arising from or relating to this limited warranty or the product, and Jem Connected IOT's total cumulative liability arising from or related to this limited warranty or the product will not exceed the amount actually paid for the product by the original purchaser.

7. LIMITATION OF LIABILITY The Jem Connected IOT online services at energizerconnect.com ("services") provide you information ("product information") regarding your Jem Connected IOT products or other peripherals connected to your products ("product peripherals"). The type of product peripherals that may be connected to your product may change from time to time. Without limiting the generality of the disclaimers above, all product information is provided for your convenience, "as is", and "as available". Jem Connected IOT does not represent, warrant, or guarantee that product information will be available, accurate, or reliable or that product information or use of the services or product will provide safety in your home. You use all product information, the services, and the product at your own discretion and risk. You will be solely responsible for (and Jem Connected IOT disclaims) any and all loss, liability, or damages, including to your wiring, fixtures, electricity, home, product, product peripherals, computer, mobile device, and all other items and pets in your home, resulting from your use of the product information, services, or product. Product information provided by the services is not intended as a substitute for direct means of obtaining the information. For example, a notification provided through the service is not intended as a substitute for audible and visible indications in the home and on the product, nor for a third party monitoring service that monitors alarm state.

8. YOUR RIGHTS AND THIS LIMITED WARRANTY This Limited Warranty gives you specific legal rights. You may also have other legal rights that vary by state, province, or jurisdiction. Likewise, some of the limitations in this Limited Warranty may not apply in certain states, provinces or jurisdictions. The terms of this Limited Warranty will apply to the extent permitted by applicable law. For a full description of your legal rights you should refer to the laws applicable in your jurisdiction and you may wish to contact a relevant consumer advisory service.

If you need to start a warranty claim for your Energizer Connect IOT device, please reach out to Customer Support by emailing customerservice@energizerconnect.com or calling our support number (888)-693-4189.

Please allow 7-10 business days to process warranty claims. Customers located outside of U.S. will be responsible for all shipping costs.