

Energizer®



TM

Smart Door/Window Sensor

EDW4-1001-WHT

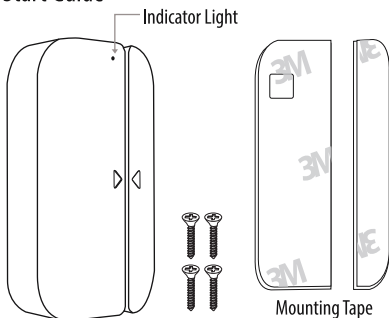
QUICK START GUIDE

V1.2

Thank you for choosing the **Energizer® Smart Door/Window Sensor**. This Quick Start Guide will help you with setup and installation.

Package Includes:

- 1 – Smart Door/Window Sensor
- 1 – Double Sided Mounting Tape
- 1 – Quick Start Guide



*Note: **Energizer®** Connect devices only work on a 2.4ghz WiFi network. Please note that many home WiFi networks are set to 5.0ghz by default. (Ex: AT&T, Verizon) Please contact your Internet Service Provider for assistance with 2.4ghz network setup.*

For video tutorials,
check out our
YouTube channel.

Search: Energizer Connect
or Scan the QR code

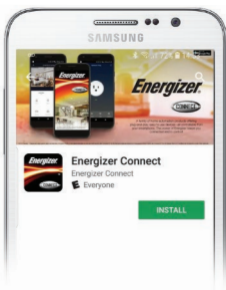
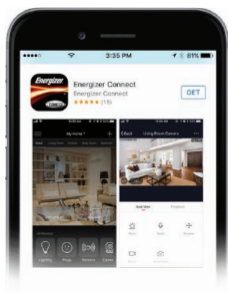


Pair the Smart Door/Window Sensor.

1

Download the **Energizer®** Connect app from the App Store (for iPhones) or Google Play Store (for Android phones).

Before opening the app, make sure your phone is connected to the WiFi network that your Smart Door/Window Sensor will be placed on.



Download on the
App Store



GET IT ON
Google Play

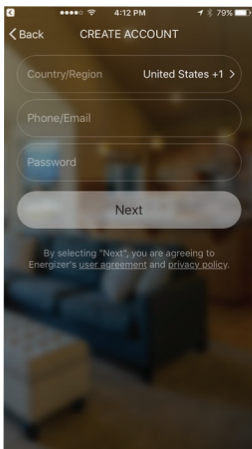
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1

2

Open the app and create an account by following the on-screen instructions.



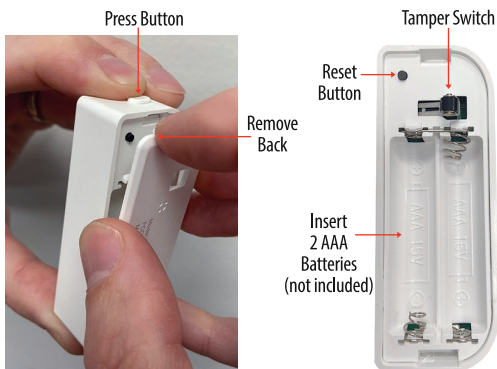
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2

3

Remove back cover by pressing the button on top of the sensor and pulling back on the cover. Power with 2 AAA batteries (not included).



Note: The indicator light on the sensor should start blinking rapidly (about 4 times per second) for EZ pairing mode.

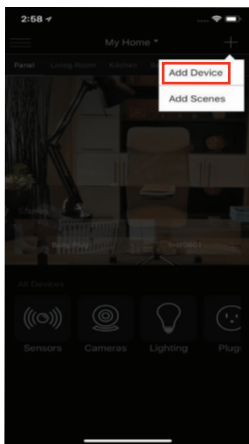
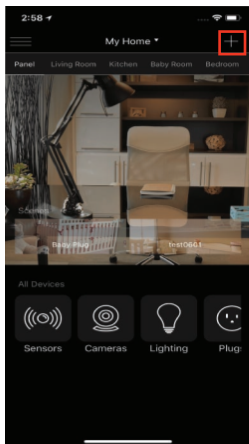
EZ MODE	Rapidly blinking (about 4 times per second)
AP MODE	Slowly blinking (about 2 times per second)

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4

After logging in, click "+" on the top right of the screen and select "Add Device".



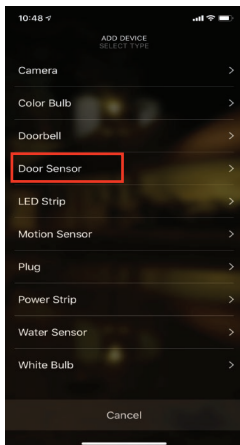
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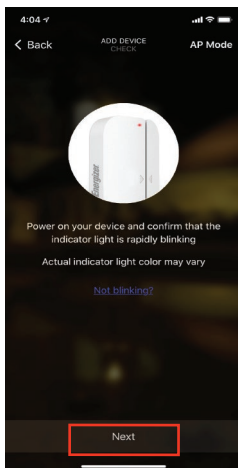
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Select "Door Sensor".

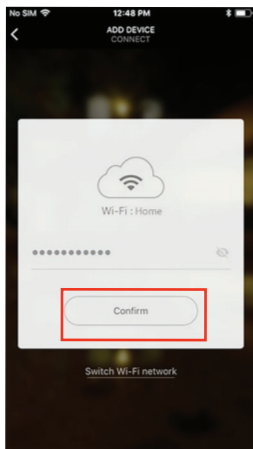


Confirm that the indicator light is rapidly blinking, then click "Next".



7

Confirm that the network WiFi displayed is your **2.4ghz WiFi network**, enter your WiFi password and click "Confirm".

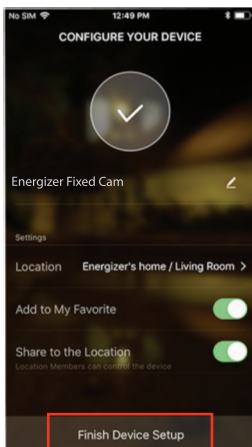
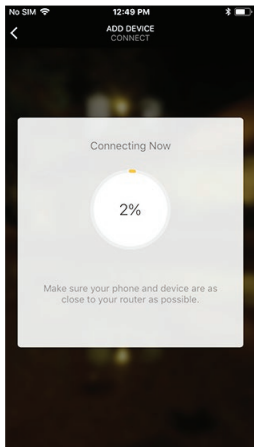


Please note this device will only connect to a 2.4ghz network. If you have previously connected to a 5.0ghz network please have your device forget the 5.0ghz network first, then connect to your 2.4ghz network.

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**7**

Your Smart Door/Window Sensor will now be connected to the network. Confirm the settings for your device and then click "Finish Device Setup".



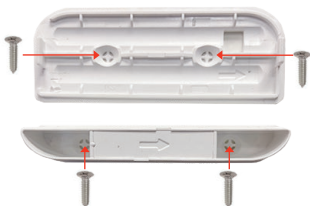
Your **Energizer**® Smart Door/Window Sensor is now ready to use. You can now view the sensor remotely and receive mobile alerts. We hope you enjoy using your **Energizer**® Smart Door/Window Sensor. For frequently asked questions and instruction videos, please visit our website at www.energizerconnect.com.

Installation Steps:

1. Install the sensor in desired location with screws or double sided mounting tape.



For screw mounting you must remove the back piece from both the bottom and top sensor.



Double Sided
Mounting Tape



Troubleshooting

Please visit www.energizerconnect.com for video tutorials on your device.

If you need to reset or troubleshoot your Smart Door/Window Sensor, simply hold down on the power/reset button for 5-10 seconds.

Pairing Modes:

EZ mode: The device's indicator light is rapidly blinking for easy, quick pairing setup.

AP Mode: Access Point mode is a secondary setup process in which the device's indicator light is slowly blinking and requires multiple steps for pairing. Follow the on-screen step by step instructions.

Legal

FCC Compliance

This device complies with Innovation, Science, and Economic Development Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

The device is compliance with RF exposure guidelines, users can obtain Canadian information on RF exposure and compliance. The minimum distance from body to use the device is 20cm.

Le présent appareil est conforme Après examen de ce matériel aux conformité ou aux limites d'intensité de champ RF, les utilisateurs peuvent sur l'exposition aux radiofréquences et la conformité et compliance d'acquérir les informations correspondantes. La distance minimale du corps à utiliser le dispositif est de 20cm.

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Warranty

Jem Connected IOT, Inc. Limited Warranty Policy for Energizer Connect Products Last Updated: June 25, 2019

This limited warranty contains important information about your rights and obligations, as well as limitations and exclusions that may apply to you.

1. WHAT THIS LIMITED WARRANTY COVERS; PERIOD OF COVERAGE Jem Connected IOT, Inc. ("Jem Connected IOT"), 32 Brunswick Ave, Edison, New Jersey, USA, warrants to the owner of the enclosed Energizer Connect-branded product contained in this box ("Product") will be free from defects in materials and workmanship for a period of one year. Notwithstanding the foregoing, the Warranty Period for a factory refurbished Product is one (1) year, even if installed by a professional. If the Product fails to conform to this Limited Warranty during the Warranty Period, Jem Connected IOT will, at its sole discretion, either (a) repair or replace any defective Product or component; with proof of purchase using original documentation. Repair or replacement may be made with a new or refurbished product or components, at Jem Connected IOT's sole discretion. If the Product or a component incorporated within it is no longer available, Jem Connected IOT may, at Jem Connected IOT's sole discretion, replace the Product with a similar product of similar function. This is your sole and exclusive remedy for breach of this Limited Warranty. Any Product that has either been repaired or replaced under this Limited Warranty will be covered by the terms of this Limited Warranty for the longer of (a) ninety (90) days from the date of delivery of the repaired Product or replacement Product, or (b) the remaining Warranty Period. This Limited Warranty is not transferable from the original purchaser to subsequent owners.

2. TOTAL SATISFACTION RETURN POLICY If you are the original purchaser of the Product and you are not satisfied with this Product for any reason, you may return it in its original condition to the retailer in compliance with the retailer's return policy.

3. WARRANTY CONDITIONS; HOW TO GET SERVICE IF YOU WANT TO CLAIM UNDER THIS LIMITED WARRANTY Before making a claim under this Limited Warranty, the owner of the Product must (a) visit energizerconnect.com/support during the Warranty Period to provide notice of your warranty claim and describe the alleged failure, and (b) comply with Jem Connected IOT (or its authorized distributor's) return shipping instructions. Jem Connected IOT will have no warranty obligations with respect to a returned Product if it determines, at its reasonable discretion after examination of the returned Product, that the Product is an Ineligible Product (defined below). Jem Connected IOT will bear all costs of return shipping to owner and will reimburse any shipping costs incurred by the owner, except with respect to any Ineligible Product or products shipped internationally, for which the owner will bear all shipping costs.

4. WHAT THIS LIMITED WARRANTY DOES NOT COVER This Limited Warranty does not cover the following (collectively "Ineligible Products"): (i) Products marked as "sample" or "Not for Sale", or sold "AS IS"; (ii) Products that have been subject to: (a) modifications, alterations, tampering, or improper maintenance or repairs; (b) handling, storage, installation, testing, or use not in accordance with any quick start guide, manual or other instructions provided by Jem Connected IOT; (c) abuse or misuse of the Product; (d) breakdowns, fluctuations, or interruptions in electric power or the telecommunications network; or (e) Acts of God, including but not limited to lightning, flood, tornado, earthquake, or hurricane; or (iii) any non-Jem Connected IOT branded hardware products, even if packaged or sold with Jem Connected

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IOT hardware. This Limited Warranty does not cover consumable parts, including batteries, unless damage is due to defects in materials or workmanship of the Product, or software (even if packaged or sold with the product). Jem Connected IOT recommends that you use only authorized service providers for maintenance or repair. Unauthorized use of the Product or software can impair the Product's performance and may invalidate this Limited Warranty.

5. DISCLAIMER OF WARRANTIES Except as stated above in this limited warranty, and to the maximum extent permitted by applicable law, Jem Connected IOT disclaims all express, implied, and statutory warranties and conditions with respect to the product, including the implied warranties of merchantability and fitness for a particular purpose. To the maximum extent permitted by applicable law, Jem Connected IOT also limits the duration of any applicable implied warranties or conditions to the duration of this limited warranty.

6. LIMITATION OF DAMAGES In addition to the above warranty disclaimers, in no event will Jem Connected IOT be liable for any consequential, incidental, exemplary, or special damages, including any damages for lost data or lost profits, arising from or relating to this limited warranty or the product, and Jem Connected IOT's total cumulative liability arising from or related to this limited warranty or the product will not exceed the amount actually paid for the product by the original purchaser.

7. LIMITATION OF LIABILITY The Jem Connected IOT online services at energizerconnect.com ("services") provide you information ("product information") regarding your Jem Connected IOT products or other peripherals connected to your products ("product peripherals"). The type of product peripherals that may be connected to your product may change from time to time. Without limiting the generality of the disclaimers above, all product information is provided for your convenience, "as is," and "as available". Jem Connected IOT does not represent, warrant, or guarantee that product information will be available, accurate, or reliable or that product information or use of the services or product will provide safety in your home. You use all product information, the services, and the product at your own discretion and risk. You will be solely responsible for (and Jem Connected IOT disclaims) any and all loss, liability, or damages, including to your wiring, fixtures, electricity, home, product, product peripherals, computer, mobile device, and all other items and pets in your home, resulting from your use of the product information, services, or product. Product information provided by the services is not intended as a substitute for direct means of obtaining the information. For example, a notification provided through the service is not intended as a substitute for audible and visible indications in the home and on the product, nor for a third party monitoring service that monitors alarm state.

8. YOUR RIGHTS AND THIS LIMITED WARRANTY This Limited Warranty gives you specific legal rights. You may also have other legal rights that vary by state, province, or jurisdiction. Likewise, some of the limitations in this Limited Warranty may not apply in certain states, provinces or jurisdictions. The terms of this Limited Warranty will apply to the extent permitted by applicable law. For a full description of your legal rights you should refer to the laws applicable in your jurisdiction and you may wish to contact a relevant consumer advisory service.

If you need to start a warranty claim for your Energizer Connect IOT device, please reach out to Customer Support by emailing customerservice@energizerconnect.com or calling our support number (855)-999-8041.

Please allow 7-10 business days to process warranty claims. Customers located outside of U.S. will be responsible for all shipping costs.

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